

Multi-family housing recommendations

What can property managers do?

Manage staff for safety:

- Staff need to stay home or go home if they have any symptoms such as a fever, cough, sore throat, or other flu-like symptoms.
- Staff should clean their hands often by washing their hands with soap and water for 20 seconds.
- Increase cleaning frequency of high touchpoint areas such as doorknobs, handrails, elevator and door keypads.
- Restrict face-to-face interactions between residents and staff.
 - For example, if there is a registration desk consider installing a plexiglass barrier between staff and residents.

Discourage congregation in common areas:

- Common pools and gyms must be closed at this time pursuant to [Executive Order 20-04](#).
- If available, close common areas such as community rooms and entertainment rooms.
- Post signs encouraging physical distancing in areas such as the lobby and encouraging behaviors such as frequent hand washing.
 - As an example, grills may be left open provided they are used consistently with physical distancing. Managers could create a sign-up schedule to ensure grills are used one at a time and close patios to discourage congregation.
- Post signs encouraging use of the elevator by one household at a time.

Clean and disinfect with care:

- If surfaces are dirty, they should be cleaned with soap and water before being disinfected.
- For disinfection, use a bleach solution of one-third cup of bleach to one gallon of water.
 - Or, consult the [alternate disinfection guide](#) by the Minneapolis Health Department.
- Cleaning staff should wear disposable gloves and gowns for all tasks in the cleaning process (when available), including handling trash.
 - Clean hands after removing gloves.
 - Staff should clean their hands often by washing their hands with soap and water for 20 seconds.

Stay informed

For further information on community resources, visit www.co.sherburne.mn.us or contact the Sherburne County COVID-19 Hotline at 763-765-4156 or COVID@co.sherburne.mn.us.

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What can residents do?

Physical distancing is critical:

- If sick, stay home and avoid contact with other residents or staff.
 - Symptoms of concern are fever, cough, and shortness of breath or other flu-like symptoms.
- Keep physical distance, 6-feet between people, and do not congregate in open spaces such as lobbies.
- Wash hands frequently with soap and water for at least 20 seconds.
- Ensure that only one household uses the elevator at a time.

Clean and disinfect regularly:

- Clean frequently touched surfaces such as doorknobs and doorbells.
- Disinfect regularly using a bleach mixture or other options from the alternate disinfection guide.

Live in an apartment or condo?

Use elbows or knuckles for elevator buttons

Use paper towel to touch the garbage chute

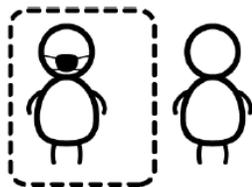
Take the stairs when possible

Push automatic door openers with **elbows or knuckles**

What to do if you live with other people and are sick



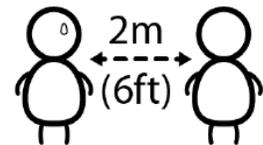
Use different cups and dishes. Clean and disinfect them often.



Stay in **different areas**. Use a **different bathroom** if possible



Wash your hands **before and after** petting pets, or try not to pet them



Keep 2 meters apart or wear a mask

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