

Elk River Fire Department

After The Fire

Information to Assist in the Recovery Process



Proudly Serving City of Elk River, City of Otsego, and Big Lake Twp

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Introduction

The Elk River Fire Department provides this document as a part of our continued commitment to customer service. The information provided will assist you in your household's recovery and restoration of property damaged by fire.

Understanding Fire Department Operations

Please understand that a certain amount of damage may be caused by firefighter operations. A common practice in good firefighting is to ventilate the premises to remove trapped heat and smoke, allowing firefighters to enter and extinguish the fire and rescue occupants. For this reason, firefighters may break windows, remove roof vents, and/or cut holes the roof or skylights to let out smoke and heat. Walls and ceilings may be opened by firefighters to trace the course of a fire under floors or in partitions and walls, called "checking for extension." In fire-resistant multiple story buildings, toilet fixtures are sometimes removed so the accumulation of water on the floor can be squeezed to the outlet. In buildings with wood floors, holes may be cut to drain water to lower floors preventing dangerous load weight that can damage the home even further, especially in winter months when the water freezes, adding extra weight. The ultimate goal of all firefighter operations is to ensure the fire is out, and does not start to burn again after firefighters leave.

The Fire Investigation

After experiencing the tragedy of fire, we understand your first question may be, "How did the fire start?" It is the goal of the fire department to give you that answer, not only to give you some closure, but by doing thorough origin and cause investigations we can better learn how to prevent future fires.

In most cases, the investigation will be started during fire suppression efforts or shortly after. The investigation will be handled as deemed necessary by the incident commander or the fire officer in charge of the incident. If the cause is apparent, it may just be documented with photos and interviews. In more severe cases, or if there are death or injuries, District Investigators will be called in to do the fire investigation. Depending on the needs of the fire investigation, these investigators may be assisted by other individuals or groups such as other firefighters, police officers, the crime lab, the fire investigation team, and/or the State Fire Marshal's Office. The District Investigator's role is to determine how the fire started and immediately involve law enforcement if any criminal activity is suspected.

During the investigation, you may be asked many questions, including permission to do the investigation after the fire trucks leave. The investigator or fire officer will provide a written consent form for the homeowner or resident to sign which grants permission for the investigation. This consent will be normally good for 30 days, depending on the needs of the investigation. This allows us time to meet with private insurance investigators, adjusters, etc. to reach a conclusion in the investigation.

Please be prepared that in some cases, the cause of the fire may go "undetermined after investigation." It is our goal to do a complete and thorough investigation, but fire is very devastating and can make determining the exact cause difficult or impossible in some limited cases. We recommend that you are as truthful and complete in your answers when interviewed, so that we have every opportunity to find the exact cause of the fire. We have found that some people, whether insured or not, think that even if the fire was an accident, they will be in trouble. In almost all cases of unintentional or accidental fires, no one is going to be in any kind of trouble.

It should also be noted that private investigators will be hired to represent the insurance company involved in the loss. In incidents with larger losses, there may be multiple private investigators and adjusters involved. These people are seeking the same answers we are, but are also seeking to find what or who may be responsible. In many cases, these incidents help to strengthen product recalls and deficiency claims that the insurance company can use to recoup some of their losses (called subrogation).

Requesting a Fire Report

A copy of the fire report for your incident can be obtained by contacting the Elk River Fire Department Offices at 763.635.1100 or email via our website at www.elkrivernm.gov. Elk River Fire Station 2 is located at 13073 Orono Parkway NW in the City of Elk River with hours of operation Monday through Friday from 8:00 a.m. to 4:30 p.m.

Please keep in mind it may take a few days for reports to be entered and quality checked before they are approved for release. If you are requesting the fire investigation report, please understand fire investigation reports are only released after investigations are closed and not always available with the basic incident report.

The First 24 Hours

Immediately after a fire there are some important steps to take and decisions to make to help the recovery process. Many times when fire strikes, lives are suddenly changed and since the average person does not ever intend to have to deal with the tragedy of fire, below are some suggestions to help you through the immediate confusion and assist in protecting you, your family, and your property.

- Contact your insurance company immediately to report your loss. They will send out a company adjuster right away to discuss your situation and how to acquire help for immediate repairs. Beware that Insurance Company Adjusters differ from Public Adjusters (please see page 7 for more details).
- Make sure your property has been declared safe and ready to enter by a proper authority such as the Fire Chief or Incident Commander in charge of the fire scene. The duty is sometimes carried out by the local Fire Inspector/Investigator or Building Official. Under certain instances, you will not be allowed access until the fire investigation into how the fire started has been completed. It is also possible the home maybe un-inhabitable after the fire and you will only be allowed to grab immediate necessities. In severe cases where there is major damage, no entry may be allowed due to safety concerns. This will usually be determined before the fire department leaves the scene.
- Arrange for board-up of your property if necessary. See “Fire and Water Damage Board-Up and Restoration Services” on page 14 of this handbook for phone numbers. Be sure that boarding up your home is all that is specified in the work order and the company does not include other work such as restoration. All holes in the exterior of your home should be covered to prevent the entry of rain or intruders. Make certain outside doors can be locked or covered. Your insurance company will help you with this process, but this is ultimately the responsibility of the homeowner.

- Contact local disaster relief services whether you are insured or not. The American Red Cross or Salvation Army can help arrange temporary housing, food, eyeglasses, medication, and other essentials destroyed by the fire. Emergency relief is given regardless of income. See the “General Service Organization” section on page 14 of this handbook for contact information. In some cases the fire department may have already have done this for you.
- Consult each of your utility companies to determine if utilities should be left on or turned off. In many cases the utilities have been disconnected during suppression efforts for safety. Contact information for utility companies can be found on page 18 of this handbook. **Do not try to restore any utilities yourself.**
- If you have not already done so, remove all pets to a cleaner and safer environment. Contact information for area veterinary clinics/hospitals can be found on page 20 of this handbook.
- Remove all valuables remaining in your home if you plan to leave the site of the fire (and are allowed back in your home). Try to locate and take with you the following items:
 - Identification
 - Vital medications: insulin, blood pressure regulation medicine, heart medicine, etc. If the medication was exposed to heat, smoke or water it should be replaced.
 - Eyeglasses, hearing aids, prosthetic devices, and other personal aids.
 - Valuables and documents such as insurance policies, checkbooks, credit cards, savings account records, money, and jewelry.
 - Cell phone(s) and chargers for communication needs.
- Beginning immediately, save receipts for any money you spend. These receipts are important in showing the insurance company what money you have spent related to the fire loss and also for verifying losses claimed on your income taxes.
- Contact the police department (phone numbers can found on page 12 of this handbook). They can be a resource to assist you in providing appropriate security for your property.
- Notify the following parties of your situation and where you will be temporarily residing:
 - Your insurance agent or adjuster
 - Your family and friends
 - Your employer
 - Your children’s school (see pages 16-18 for contact information)
 - The post office (you can have them hold or forward your mail, depending upon the duration of your relocation, phone numbers on page 13)
 - The newspaper and any magazine subscriptions
 - The local Fire Department, if the fire is under investigation
 - The utility companies
 - Bank and credit card companies
 - The city’s assessor
- **If you are a tenant/renter of the property:** Contact the resident manager, the owner and the owner’s insurance agent. It is the responsibility of the owner to prevent any further damage or

loss at the site. See that your personal belongings are secure, either in the building or at another location.

Protect Yourself

Just as there are many things you must do to protect you and your property, there are many things you must not do. The following information will help you avoid any unnecessary delays in your recovery and keep you safe:

- Use caution at any time you re-enter the structure. Not only are there the obvious structural dangers, but there may also be toxins or airborne contaminants caused by the fire. Exposure to some of these toxins has been shown to increase the risk of developing certain types of cancers. In many cases, it is safer and quicker to have the insurance agency handle the necessary clean up and restoration of your property. Contractors hired to do repairs are aware of the possible hazards present and have the equipment to deal with them.
- Do not sign anything immediately after any property damage to your home or business. Take the time to read through any fine print on any work order form. Make sure you read and understand your insurance policy.
- Do not give anyone unlimited approval for any repairs or work to be done on your property. Make sure you see a detailed estimate of the work to be done.
- Do not leave the site until it has been secured properly.
- Do not throw away any damaged property until a full inventory is made. All damages are taken into consideration when developing your insurance claim. In addition, the inventory is important for tax purposes.
- **Overall, if you are insured,** work with your insurance agency and check to see what is required of you. They deal with loss every day and will be able to walk you through the process to recovery.
- **If you are not insured,** your recovery from a fire loss may be based upon your own resources and help from your community. These organizations may be sources of aid or information. Many of their contact numbers are listed in the back of this document:
 - American Red Cross
 - Salvation Army
 - Religious Organizations
 - Department of Social Services
 - Civic Organizations
 - State or Municipal Emergency Services Office
 - Non-Profit Crisis Counseling Centers

Insurance Claim Adjuster vs. Public Adjusters

Insurance Claims Adjusters

When dealing with your insurance claim it is important that you do not make any quick decisions, especially during the fire or shortly after.

Immediately contact your insurance company after the fire so action can be taken and the claim process started.

If you are unhappy with the service provided by your insurance company, contact the Insurance Commissioner's Office at 651.296.6025 or enlist a Public Adjuster.

Public Adjusters

A Public Adjuster is an independent adjuster not associated with your insurance company. After a fire incident, expect that a Public Adjuster may be one of the first people on the scene. It is important for you to know that it is your choice whether or not you use the services of a Public Adjuster in settling your fire loss. If you choose to have a Public Adjuster assist you with your loss, they will generally assume 10-15% of your insurance entitlement.

Remember, the first 24 to 48 hours after a fire are often the most stressful. Before you sign anything, review your options. It is in your best interest to use the first days after a fire incident to gather information, ask questions and seek answers. Allowing the immediate emotional impact of the fire to settle before you make any decisions will help insure that the decisions you do make will be sound and in the long term, most beneficial to you and your family. If you choose to enlist the services of a Public Adjuster and would like to revoke their service contract with the adjuster, you have a 48 hour period to change your mind.

Cleaning and Salvage Tips

Mildew

Many people are allergic to molds and mildew. It is recommended that all mattresses, upholstered articles and carpet pads be thrown out if they have been soaked. They cannot be dried fast or well enough to keep mildew and mold spores from growing. If you do keep any of these items you should consult a commercial cleaning service for instructions.

Clothing

Clothing that can withstand bleaching should be cleaned by washing in a mixture of ½ cup of ammonia to two gallons of water. Rinse in vinegar while wearing rubber gloves. Rinse with clear water and dry thoroughly.

Always read the **care label** for proper instructions before cleaning any garments. Additional information may be obtained from a commercial cleaning service.

Dishes

Wash all china, glass, pots and pans in hot, soapy water using a scrub brush to remove any debris. Rinse in clear, clean water and dip in a solution of two tablespoons of ordinary household bleach to one gallon of water. Dishes with deep cracks must be thrown away.

Plastic and Wood Items

Plastic cookware, utensils, dishware, baby bottles and nipples, containers, cups, wooden utensils and bowls cannot be disinfected after exposure to contaminated water or chemicals and should be thrown away. Do not use them for food or edible products.

Leather

Contact leather and suede cleaners for expert information.

Walls

Walls may be washed when still wet. Use a mild soap or detergent. Wash a small area at a time, working from the floor up. Rinse in clear water immediately. Ceilings should be washed last. **Do not paint until thoroughly dry.** Contact a paint dealer for further information.

Linoleum/Vinyl Floors

If water is allowed to remain underneath linoleum, odors and breakdown of wood begins. To remove or lift flooring, it is recommended that you contact a flooring specialist.

Removing White Spots on Wood Furniture

Wipe dry at once and polish with wax or furniture polish.

Combating Odors

It is generally a very complex problem due to the varied materials on the market today which are manufactured using natural and man-made fibers. For best results, contact a professional cleaning service.

Wall to Wall Carpet

See "Mildew" section above for warnings about soaked carpeting. If carpeting is soaked, experts recommend replacing the padding underneath. For further information, contact a commercial cleaning service.

Rugs

Let rugs and carpets dry thoroughly. Make sure to use a commercial grade rug shampoo when cleaning rugs and carpets. Dry the rugs as quickly as possible by laying them flat and exposing them to dry air. Make sure rugs are dried thoroughly.

Appliances

Do not use appliances that have been exposed to water or steam until you have a service representative check them. This is especially true of electrical appliances. Additionally, steam can remove the lubricant from some moving parts.

Food

Wash canned goods in detergent and water. Do the same for food in jars. If labels come off, be sure you mark the contents on the can or jar with a marker. Do not use canned goods if the cans have bulged or rusted. Do not refreeze frozen food that has thawed. Any other food, cosmetics, or medicines that were exposed to heat or smoke should be thrown away and not used.

Refrigerators and Freezers

Sometimes odors are difficult to remove due to damp insulation which absorbs odors. Here are some cleaning recommendations.

- Defrost and wash all surfaces with water and dishwasher detergent, rinse with two tablespoons baking soda per quart of water, re-rinse with clear water.
- Alternatively, wash with solution of one cup vinegar to one gallon water or with solution of one cup household ammonia to one gallon water. Baking soda in an open container or a piece of charcoal can also be placed in the refrigerator or freezer to absorb odor.

Caution: When cleaning or removing any refrigerator or freezer, be sure doors are removed or secured against closing on children!

Care of Books & Documents

Documents

Below is a list of documents that should be located, if possible, to speed up the process of recovering from a disaster. **Note: It is wise to store all important documents in a fireproof container or cabinet.**

- Birth Certificate
- Driver's License
- Bank Books
- Insurance Policies
- Military Discharge Papers
- Passports
- Social Security Cards
- Marriage Papers
- Divorce Decree
- Credit Cards
- Title to Deeds
- Stocks & Bonds
- Senior Citizen ID Card
- Wills
- Medical Records
- Payment Books
- Warranties
- Income Tax Return
- Automobile Registration
- Citizenship Papers
- Burial Contracts
- Pet Licenses
- Death Certificates

Sharp-freeze any documents effected immediately to preserve them. When desired copies are needed, simply allow to thaw, lift off each page as it thaws and copy. Contact any one of the meat-cutting firms located in the yellow pages of your phone book for sharp (quick) freeze service information.

Books

Place books on end, separate pages and air dry. You can also try placing dry paper between the pages and pressing to prevent crinkling and distorting. If very wet, air dry until damp, sprinkle cornstarch between pages, allow the corn starch to consume moisture, then wipe with a dry cloth.

Paper Money

Handle burned money as little as possible. Attempt to encase each bill or portion of a bill in plastic wrap for preservation. If the money is only half-burned or less, you can take the remainder to your regional Federal Reserve Bank for replacement. Ask your bank for the nearest one or you can mail the burned or torn money by “registered mail, return receipt requested” to:

Department of the Treasury
Bureau of Engraving and Printing
Office of Currency Standards
P.O. Box 37048
Washington, D.C. 20013

Coins

Mutilated or melted coins can be taken to your regional Federal Reserve Bank or mailed by “registered mail, return receipt requested” to:

Superintendent
U.S. Mint
P.O. Box 400
Philadelphia, PA 19105

U.S. Savings Bonds

If your U.S. Savings Bonds have been destroyed or mutilated, you must obtain Department of Treasury Form PD F 1048(I) by calling 1.800.333.2919 to request the Form. Include name(s) and address on bonds, approximate date of purchase, denomination and number of bonds.

Tax Information

Check with an accountant, tax consultant or the Internal Revenue Service (IRS) about special benefits for people with limited financial needs after a fire loss.

Resources & Telephone Numbers

City of Elk River

13065 Orono Parkway
 Elk River, MN 55330
www.ElkRiverMN.gov

Department	Phone Number	Additional Information
City Hall Switchboard	763.635.1000	M-F 8:00 a.m. - 4:30 p.m.
City Clerk	763.635.1003	
Community Development	763.635.1030	
City Engineer	763.635.1051	
Finance Director	763.635.1029	
Fire Administration	763.635.1100	Call 911 for emergencies
Parks and Recreation	763.635.1150	
Police Administration	763.635.1260	Call 911 for emergencies

City of Otsego

13400 90th Street NE
 Otsego, MN 55330
www.ci.otsego.mn.us

Department	Phone Number	Additional Information
City Hall Switchboard	763).441.4414	M-Th 8:00 a.m. - 5:00 p.m. F 8:00 a.m. – 12:00 p.m.
City Clerk	763.441.4414	
Community Development	763.441.4414	
Municipal Utilities	763.441.2310	
Finance Director	763.531.5131	
Fire Administration – Elk River Fire	763.635.1100	Call 911 for emergencies
Fire Administration – Albertville Fire	763.497.3384 x107	Call 911 for emergencies
Parks and Recreation	763.441.4414	
Police Administration	763.682.1162	Call 911 for emergencies

Big Lake Township

21960 County Road 5
 P.O. Box 75
 Big Lake, MN 55309
biglaketownship.com

Township Hall	763.263.8111	
Township Hall Fax	763.263.3660	

County Business

Sherburne County Government Center	763.765.3000	M-F 8:00 a.m. - 4:30 p.m.
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Elk River Public Works Building

19000 Proctor Road
 Elk River, MN 55330

Public Works Maintenance	763.635.1120	M-F 8:00 a.m. - 4:30 p.m.
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Elk River Municipal Utilities

13069 Orono Parkway
 P.O. Box 430
 Elk River, MN 55330

Utilities – Commercial & Residential	763.441.2020	M-F 8:00 a.m. - 4:30 p.m.
Utilities Fax	763.441.8099	

U.S. Post Office

Elk River 19120 Freeport St NW Elk River, MN 55330	763.241.5297	M-F 8:30 a.m. - 5:00 p.m. Sat 9:00 a.m. – 12:00 p.m.
Albertville 5900 Main Ave NE Albertville, MN 55301	763.497.7691	M-F 8:30 a.m. - 4:15 p.m. Sat 10:30 a.m. - 11:30 a.m.
Big Lake 625 Rose Dr Big Lake, MN 55309	763.263.2642	M-F 9:00 a.m. - 4:30 p.m. Sat 9:00 a.m. - 11:00 a.m.

Government Services

Sherburne County Service Centers General Information www.co.sherburne.mn.us/index.php	763.765.3000	M-F 8:00 a.m. - 4:30 p.m.
Certificate: Birth, Marriage and Death Or where certificate originated	763.765.4420	

Citizenship Papers - US Immigration and Naturalization Services	800.375.5283	
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Credit Cards – Check with the Issuing Companies		
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Deed Titles - Records Department of Hennepin County	612.348.3050	M-F 8:00 a.m. - 4:30 p.m.
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Divorce Papers - Circuit Court where decree was issued		
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Driver's License, Auto Registration/Title Cards MN Dept. of Motor Vehicles (Public Safety) dps.mn.gov/divisions/dvs/Pages/default.aspx		(651).296.6911
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General Information State of Minnesota	651.296-6013	M-F 8:00 a.m. - 4:30 p.m.
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General Information Federal Government	800.688.9889	
Hearing Impaired TTD Number for Federal Government	800.325.0778	

Income Tax Records		
Federal	651.290.3628 (MN)	1.800.829.1040
State	651.296.3781 (MN)	State Filed
Property Tax	612.348.3011 (MN)	
Medical Records	Your Doctor	

Military Discharge Papers	Veteran's Administration	763.765.3100
		800.433.5243

Passports	Sherburne County Government Center	763.765.4420
	www.co.sherburne.mn.us/recorder/passport.php	800.719.2826

Social Security or Medicare Cards - Social Security Office		800.772.1213
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Stocks and Bonds	Issuing company or your broker	
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Warranties	Your Issuing Company	
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Wills	Your Attorney	
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Fire and Water Damage Board-Up and Restoration Services
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For additional companies providing fire and water damage repair services please look in the Yellow Pages under Fire. The fire department recommends working through your insurance company to choose a contractor.

General Service Organizations		
American Red Cross	651.291.6789	24 Hours
Salvation Army Disaster Services	651.746.3400	24 Hours
United Way/First Call for Help	651.291.0211	24 Hours

Local Hotels	
County Inn & Suites 18894 Dodge Street NW Elk River, MN 55330 www.countryinns.com/elk-river-hotel-mn-55330/mnelkriv	763.241.6990 800.830.5222
Holiday Inn Mpls NW Elk River & Wild Woods Waterpark Hotel 9200 Quaday Avenue NE Otsego, MN 55330 www.hielkriver.com	763.656.4400
Riverwood Inn & Conference Center 10990 95 th Street NE Otsego, MN 55362 riverwoodinn.com	763.441.6833
Country Inn & Suites 6554 Lamplight Drive Albertville, MN 55301 www.countryinns.com/albertville-hotel-mn-55301/mnalbcty	763.463.2600 800.830.5222
Americas Best Inn and Suites 16776 198 th Avenue NW Big Lake, MN 55309	763.262.7666

Elk River School District	
District No. 728 Dist. Administrative Offices 815 Highway 10 Elk River, MN 55330	763.241.3400 763.241.3407 (Fax)
Elk River School District 728 High Schools	
Elk River High School (9-12) 900 School Street Elk River, MN 55330	763.241.3434 763.241.3421 (Fax)
Ivan Sand Community High School 1232 School Street Elk River, MN 55330	763.241.3530 763.241.3532 (Fax)
Rogers High School (9-12) 21000 141 st Avenue Rogers, MN 55374	763.274.3140 763.274.3141 (Fax)
Zimmerman High School (9-12) 25900 4 th Street West Zimmerman, MN 55398	763.241.3505 763.241.3506 (Fax)
Elk River School District 728 Middle Schools	
Salk Middle School (6-8) 11970 Highland Road Elk River, MN 55330	763.241.3455 763.241.3456 (Fax)
VandenBerge Middle School (6-8) 948 Proctor Avenue Elk River, MN 55330	763.241.3450 763.241.3552 (Fax)

Rogers Middle School (6-8) 20855 141 st Avenue Rogers, MN 55374	763.241.3550 763.241.3518 (Fax)
Zimmerman Middle School (6-8) 25900 4 th Street West Zimmerman, MN 55398	763.241.3505 763.241.3506 (Fax)
Elk River School District 728 Elementary Schools	
Lincoln Elementary School (K-5) 600 School Street Elk River, MN 55330	763.241.3480 763.241.3481 (Fax)
Meadowvale Elementary School (K-5) 12701 Elk Lake Road Elk River, MN 55330	763.241.3470 763.241.3471 (Fax)
Parker Elementary School (K-5) 500 School Street Elk River, MN 55330	763.241.3500 763.241.3501 (Fax)
Twin Lakes Elementary School (K-5) 10051 191 st Avenue NW Elk River, MN 55330	763.274.7244 763.274.7243 (Fax)
Otsego Elementary School (K-5) 8125 River Road NE Otsego, MN 55330	763.241.3494 763.241.3496 (Fax)
Hassan Elementary School (K-5) 14055 Orchid Avenue Rogers, MN 55374	763.274.7230
Rogers Elementary School (K-5) 12521 Main Street Rogers, MN 55374	763.241.3462 763.428.8475 (Fax)
Westwood Elementary School (3-5) 13651 4 th Avenue Zimmerman, MN 55398	763.274.3180 763.856.4965 (Fax)
Zimmerman Elementary School (3-5) 25959 West 4 th Street Zimmerman, MN 55398	763.241.3475 763.241.3476 (Fax)

Utilities	
CenterPoint Energy/Minnegasco www.centerpointenergy.com	612.372.4727 & 800.245.2377
Xcel Energy www.xcelenergy.com	651.282.1234 & 800.895.1999
Qwest www.qwest.com	800.244.1111
Water & Sewer (Elk River) www.elkriverutilities.com	763.441.2020
Water & Sewer (Otsego) www.ci.new-hope.mn.us	763.441.9163

Worship in Elk River	
Gateway Church 13913 185 th Avenue NW Elk River, MN 55330	763.441.3368
Central Lutheran Church 1103 School St NW Elk River, MN 55330	763.441.2363
Glory of Christ Fellowship 707 Highway 10 Elk River, MN 55330	763.633.9222
The Crossing Church 829 School St NW Elk River, MN 55330	763.633.9706
St Andrew's Church 566 4 th Street NW Elk River, MN 55330	763.441.1483
Abiding Savior Lutheran Church 12942 193 rd Avenue NW Elk River, MN 55330	763.241.9444
Christ Church 15849 90 th Street NE Otsego, MN 55330	763.441.1483
Church of Hope 17796 Industrial Circle NW Elk River, MN 55330	763.381.9429
Cornerstone Baptist Church 15300 County Road 35 Elk River, MN 55330	763.263.7878
Elk River Baptist Church 1800 8 th Street, PO Box 183 Elk River, MN 55330	763.441.2080
Elk River Lutheran Church ELCA 729 Main Street NW Elk River, MN 55330	763.274.1454
Elk River United Methodist Church 1304 Main Street Elk River, MN 55330	763.441.2750
Emmanuel Lutheran Church 1506 Main Street Elk River, MN 55330	763.441.2555
Holy Trinity Episcopal Church 1326 4 th Street NW, PO Box 65 Elk River, MN 55330	763.441.5482
Laestadian Lutheran Church of Elk River 948 Proctor Avenue Elk River, MN 55330	763.274.1454

Living Waters Church 21246 Meadowvale Road NW Elk River, MN 55330	763.241.9682
Lord of Glory Lutheran Church 15550 190 th Avenue NW Elk River, MN 55330	763.263.3090
River of Life Church 21695 Elk Lake Road Elk River, MN 55330	763.441.7527
St. John Lutheran Church & School 9231 Viking Blvd Elk River, MN 55330	763.441.6616
Solid Rock Church 11800 196 th Avenue NW Elk River, MN 55330	763.441.2816
Twin Lakes Christian 18912 Twin Lakes Road NW Elk River, MN 55330	763.241.1111
Union Congregational Church United Church of Christ 1118 4 th Street NW Elk River, MN 55330	763.441.1203
The WHY Church 13337 Business Center Drive NW Elk River, MN 55330	763.230.2814

Pet Clinic Information	
Barrington Oaks Veterinary Hospital 710 Dodge Avenue Elk River, MN 55330 bovh.com	M-Th 7:00 a.m. – 7:00 p.m. Fri 7:00 a.m. – 6:00 p.m. Sat 9:00 a.m. – 5:00 p.m. Sun 10:00 a.m. – 5:00 p.m. 763.441.4000
Anoka Equine Veterinary Services 16445 70 th Street NE Elk River, MN 55330 www.anokaequine.com	Emergency After Hours 763.441.3797 M-F 8:00 a.m. – 5:00 p.m. Sat 8:00 a.m. – 2:00 p.m. Sun - Closed 763.441.3797
AMVET Animal Hospital 15670 90 th Street NE Elk River, MN 55330 www.amvethospital.com	M-F 8:00 a.m. – 6:00 p.m. Sat 8:00 a.m. – 12:00 p.m. Sun - Closed 763.441.5111
Animal & Exotic Wellness Center 19276 Evans Street NW Elk River, MN 55330 www.animalandexotic.com	Mon, Tues, Thurs & Fri 8:00 a.m. – 6:00 p.m. Wed 8:00 a.m. – 4:00 p.m. Sat 8:00 a.m. – 12:00 p.m. 763.441.5111